

Robert Koren  
Vice President  
Area Director for Italy and Malta

May 26<sup>th</sup>, 2004

Mr. Nelson Marin  
Safety & Security Manager  
Northern Italy Area

Dear Nelson,

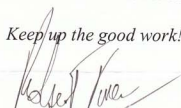
Subject: CRC & GO Team Training

*It gives me great pleasure in writing you a short note to express everyone's appreciation for a job well done and I would also thank you personally for your enormous efforts and hard work.*

*All Starwood employees are expected to clearly understand the various steps to be followed in case of extraordinary events, and your presentation was outstanding!*

*It is indeed rewarding having an employee like you who has shown so much dedication and professionalism.*

*Keep up the good work!*

  
Robert Koren

cc: Mr. Mario Di Loreto  
Mr. Phil Robinson

